

Public report is an ongoing process throughout the City of Portland. Whenever the same area has had similar events such as a road spring or a temporary flood either we prioritize which problems we start reporting based on the following order:

(1) Worst/longest/dangerous problem

(2) Problem on the highly traveled street

(3) Problem going to and from the main routes to the surrounding suburbs

(4) Problem in an unusual business location such as the post office where there is a high amount of traffic or general business and commerce

(5) Problem on major traffic ways coming in and out of town to various locations outside of and from the suburbs. Problems on State Street are handled by the Oregon Department of Transportation.

(6) Lower traveled streets

While it has been suggested that we report at one end of town and work to the other so that we do all problems in one area that we feel the street list all problems that serve the citizens of Portland.

Public report is always dependent on a number of factors such as weather, availability of resources, traffic in the area and other priorities such as major trade fairs.

Once the conditions are right we proceed on public report as soon as possible. Monday is probably the biggest business when filing problems. We need the data on the day to make the best road.

There are always indicators as well as the location of a problem that you think should take priority so that you think we have solved. You can do this by calling City Hall at 503.248.1000 and leaving a message for the Director of Public Works at 503.248.1000.